

**Table of Benchmarks and Indicators for Evaluating Service Partnerships**  
**Taken from: Rescuing Policy by Don Lenihan**

<b>Success Conditions</b>	<b>Trust</b>	<b>Openness</b>	<b>Mutual Respect</b>	<b>Inclusiveness</b>	<b>Responsibility</b>
<b>Performance Benchmarks</b>	High level of willingness of the parties to continue the dialogue	Increased sharing of views, information, and knowledge relevant to the dialogue	Real changes and adjustments in existing views, goals, policies, practices and so on	Agreement that the right people are present in the process	Willingness to self-assign tasks based on the dialogue process
<b>Performance Indicators</b>	<p>Willingness to continue meeting and to see the dialogue as a cyclical process</p> <p>Belief that the process is working</p> <p>Agreement to expand partnership into new areas</p>	<p>Number of relevant documents made available to the partners</p> <p>Willingness to provide regular briefings and updates to each other</p> <p>Willingness to share plans, directions, concerns and other things that may shape behaviour</p>	Number and scope of changes in positions resulting from the dialogue process	<p>No people or organizations outside the process demanding that they be a part of it</p> <p>No people or organizations inside the process who feel they have no real role in it</p>	<p>Willingness to contribute time or resources to supporting the process</p> <p>Willingness to recruit new members to the process</p> <p>Willingness to spend time with others in your network informing them of the work underway and getting their input</p> <p>Willingness to communicate the findings of the process to others in your network</p> <p>Willingness to defend the process against partisan attacks or criticism</p>